



#### Village Hall

5127 Oakton Street  
Skokie, Illinois 60077

Phone (847) 673-0500  
Fax (847) 673-0525

www.skokie.org  
SkokieVision Municipal Cable  
1660 AM Skokie

#### Council-Manager Government

Mayor	George Van Dusen
Clerk	Pramod C. Shah
Trustees	Michele L. Bromberg
	Karen Gray-Keeler
	Ralph Klein
	Randall E. Roberts
	Edie Sue Sutker
	Ilonka Ulrich
Manager	John T. Lockerby
Counsel	Michael M. Lorge

#### Awards and Distinctions

All America City Finalist  
American Public Works Association  
(APWA) Accreditation  
Center for Public Safety Excellence  
(CPSE)  
Gold Level Clean Air Counts  
Community  
Governor's Hometown Award  
Government Finance Officers  
Association Budget Award  
Government Finance Officers  
Association Certificate of  
Achievement for Excellence in  
Financial Reporting  
Illinois Law Enforcement  
Accreditation (ILEAP)  
Insurance Services Office (ISO)  
Class One Fire Department  
State of Illinois Certified Health  
Department  
Tree City U.S.A. Distinction

# Village of Skokie

August 30, 2019

Shreyas Gandlur

VIA EMAIL: [REDACTED]

## RE: FREEDOM OF INFORMATION ACT REQUEST

Dear Requester:

This letter is in response to your recent request made under the Freedom of Information Act for:

"- All documents (including but not limited to emails, memoranda, contracts, or agreements) related to the Village's contract with Amazon Ring  
- All emails (including any and all attachments) sent to/received from email addresses associated with the [ring.com](http://ring.com) domain from January 1, 2019 to present  
- Any documents (including, but not limited to, emails, memos, guidances, or guidelines) containing any policies or procedures (including, but not limited to, procedures for obtaining video and policies regarding posting on the Neighbors app) regarding either the Neighbors app or RING cameras  
- Documents (including, but not limited to, emails or memos) sufficient to show the Partnership Point of Contact, Press/Media Coordinator, Social Media Coordinator, Investigative Coordinator, and Community Relations Coordinator with regards to the RING agreement"

The information requested is attached to this letter.

Please note pursuant to Section 7 of the Freedom of Information Act, certain material originally contained in these reports has been deleted because such material is exempt from disclosure under Sections 7(1)(a), 7(1)(b), 7(1)(c), and 7 (1)(d)(iv) of the Freedom of Information Act.

**Section 7(1)(a)** - Information specifically prohibited from disclosure by Federal or State law or rules and regulations implementing federal or State law.

**Section 7(1)(b)** - Private information, unless disclosure is required by another provision of this Act, a State or federal law or a court order.

Sincerely,

Alex Franz  
Freedom of Information Officer

**Memorandum**  
**Police Department**

**To:** John Lockerby, Village Manager

**From:** Anthony F. Scarpelli, Chief of Police

**Date:** July 3, 2019

**Subject:** Virtual Neighborhood Watch Program

The Skokie Police Department currently plays an integral role in a plethora of crime prevention and community relations programs including the Neighborhood Watch Program (now at 260 blocks), the Neighborhood Integrity Program, the Many Cultures, One Community – Keeping Skokie Safe Initiative, the Text-a-Tip Program and the Crime Tip Hotline Program.

The Department does not currently have the ability to receive data from Wi-Fi enabled security cameras and video doorbell devices of suspicious and criminal activity through a secure portal from a significant number of community members, whose residences are equipped with this type of technology.

I am pleased to announce that the Skokie Police Department will soon join the “Neighbors app by Ring” which is available for both iOS and Android devices to provide the Skokie community with real-time, local crime and safety information. The Neighbors app aims to reduce crime in neighborhoods by connecting people, Wi-Fi enabled security cameras, video doorbells and law enforcement. The Neighbors app network has millions of users nationwide and has been instrumental in catching package thieves, stopping burglaries, recording suspicious persons, and keeping neighborhoods safe.

Skokie residents will soon be able to download the free Neighbors app, join their neighborhood by customizing the geographic area that they want to receive notifications for (users must verify where they are located and cannot participate in other neighborhoods). They can use the app to monitor neighborhood activity, share crime and safety-related videos, photos and text-based posts, and receive real-time safety alerts from their neighbors, local law enforcement, and the Ring team.

When neighbors, the Ring team, and law enforcement all work together, safer communities can be created. The Neighbors app is meant to facilitate real-time communication between these groups, while first and foremost maintaining neighbor privacy.

The Skokie Police Department will also be able to write posts and help spread information about recent crimes in the area, or real-time crime information. Skokie residents do not need to have a camera in order to participate in this program. Regarding those residents that do have Wi-Fi enabled security cameras and video doorbell systems, the Police Department will not be able see

into the resident's cameras. Only residents who opt-in and chose to share the videos with the Department will be able to do so. Residents will have complete control regarding information shared.

It will allow members of the community to share video with the Department by their choice regarding any incident that the Department posts about for a specified time period.

Ring will not provide any customer personal information, including video footage, to the Police Department without the prior consent of the owner or properly issued legal process that complies with federal and state law, as applicable.

Ring employees review every Neighbors app post before it publishes to ensure its accurate and is related to crime and safety issues to avoid off-topic "noise" on the platform.

All user posts are anonymous to the public, except those from Ring and Police Departments, and users can delete their posts whenever they want. Users' exact addresses are not shared in posts, with a radius on a map provided instead.

The following Police Department personnel assignments have been made:

- Partnership Coordinator – Chief Anthony F. Scarpelli
- Investigative Coordinator – Commander Jesse Barnes
- Community Outreach Coordinator – Sgt. Denise Franklin
- Public Information Officer/Social Media Coordinator – Officer Eric Swaback

Like other social media sharing platforms, the Neighbors app is not meant to replace 9-1-1. If Skokie residents observe a crime or suspicious activity, 9-1-1 should be immediately dialed.

The Skokie Police Department intends to publicly announce this exciting program at our National Night Out event on Tuesday, August 6, 2019, which typically draws a crowd of approximately 3,000 residents.





**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 25 day of JUNE, 2019 by and between Ring LLC ("Ring") and Skokie Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Skokie's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior



consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: \_\_\_\_\_

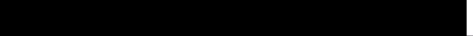
By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: JUNE 25, 2019

By: 

Name: ANTHONY F. SCARPEZZI

Title: CHIEF OF POLICE

Verification Code\* 

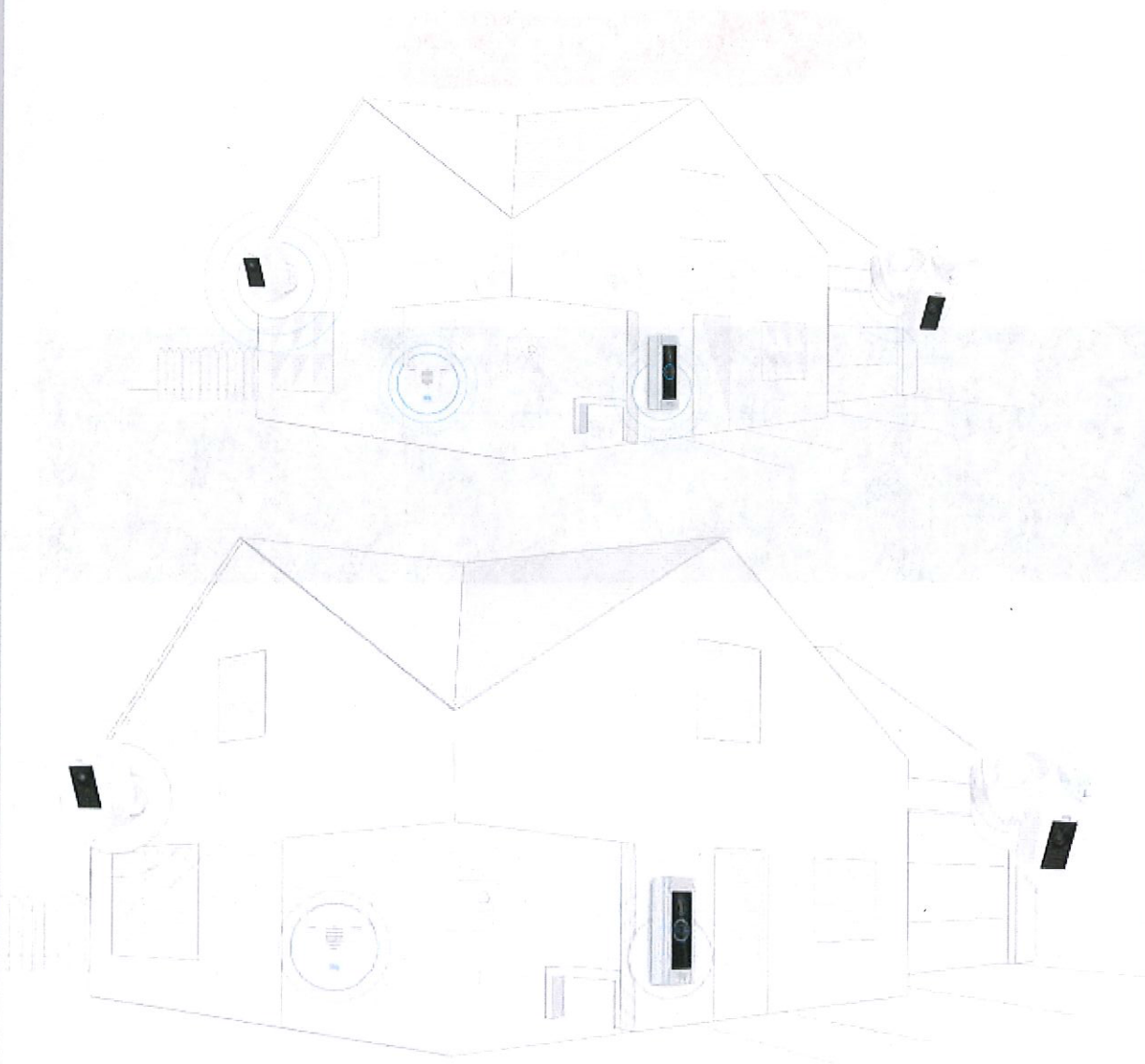
\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [REDACTED]  
Date: 1/4/2019 5:53:14 PM  
Subject: Someone Shared a Ring Device With You!

---

ring

Customer Stories | Products



## Help Your Neighbor Watch Over Home!

[REDACTED] would like to give you access to their Ring security device.

As a shared user, you'll get mobile alerts when anyone

hear and speak to people on camera from anywhere.

Since you already have a Ring account, you don't need to do anything else. You'll see your new shared device the next time you open the Ring app. To open the app and access this device now, tap the button below.

Open App



Email intended for karen.norwood@skokie.org.

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ring



From: [National Night Out <info@natw.org>](mailto:info@natw.org)

To: [eric.swaback@skokie.org](mailto:eric.swaback@skokie.org), [eric.swaback@skokie.org](mailto:eric.swaback@skokie.org)

Date: 2/1/2019 7:34:46 AM

Subject: National Night Out: Registration is Now Open

## Registration is open for National Night Out

Registration is free,  
required each year.

[Register Now](#)

### Everything you need.

A confirmation email will be sent immediately following registration with more information and resources.

### Meet the team.

We are proud to introduce our national partners.



Associa



Academy  
SPORTS+OUTDOORS

Renewal  
by Andersen  
WINDOW REPLACEMENT



Say hello to us at [natw.org](http://natw.org)

© 2019 National Night Out.

[Unsubscribe](#)

From: [National Night Out <info@natw.org>](mailto:info@natw.org)

To: [john.moersfelder@skokie.org](mailto:john.moersfelder@skokie.org)[john.moersfelder@skokie.org](mailto:john.moersfelder@skokie.org)

Date: 2/1/2019 9:05:04 AM

Subject: National Night Out: Registration is Now Open

## Registration is open for National Night Out

Registration is free,  
required each year.

[Register Now](#)

### Everything you need.

A confirmation email will be sent immediately following registration with more information and resources.

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SPORTS+OUTDOORS

Renewal  
by Andersen  
WINDOW REPLACEMENT



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[Unsubscribe](#)



From: [National Night Out <info@natw.org>](mailto:info@natw.org)

To: [anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org)[anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org)

Date: 2/1/2019 9:49:51 AM

Subject: National Night Out: Registration is Now Open

## Registration is open for National Night Out

Registration is free,  
required each year.

[Register Now](#)

### Everything you need.

A confirmation email will be sent immediately following registration with more information and resources.

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Renewal  
by Andersen  
WINDOW REPLACEMENT



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[Unsubscribe](#)



From: [National Night Out <info@natw.org>](mailto:info@natw.org)

To: [john.moersfelder@skokie.org](mailto:john.moersfelder@skokie.org)[john.moersfelder@skokie.org](mailto:john.moersfelder@skokie.org)

Date: 4/4/2019 8:15:53 AM

Subject: National Night Out: Reminder, Registration is Open

## Registration is open for National Night Out

Registration is free,  
required each year.

[Register Now](#)

### Already registered?

Great! You can ignore this email. Otherwise, a confirmation email will be sent immediately following registration with more information and resources.

### Meet the team.

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Renewal  
by Andersen  
WINDOW REPLACEMENT



Say hello to us at [natw.org](http://natw.org)

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[Unsubscribe](#)

From: [National Night Out <info@natw.org>](mailto:info@natw.org)

To: [anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org)[anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org)

Date: 4/4/2019 9:34:52 AM

Subject: National Night Out: Reminder, Registration is Open

## Registration is open for National Night Out

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[Register Now](#)

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Great! You can ignore this email. Otherwise, a confirmation email will be sent immediately following registration with more information and resources.

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**Renewal**  
by Andersen  
WINDOW REPLACEMENT



Say hello to us at [natw.org](http://natw.org)

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[Unsubscribe](#)



**From:** [Nextdoor Edison Park North <reply@rs.email.nextdoor.com>](mailto:reply@rs.email.nextdoor.com)  
**To:** [REDACTED]  
**Date:** 4/13/2019 4:01:39 PM  
**Subject:** Check out this video I captured on my Ring device.

---



[View on Nextdoor](#)



[REDACTED], Edison Park North

<https://ring.com/share/6677970260286265731>

Crime & Safety · Apr 13 to 16 neighborhoods



Thank



Private message

[View or Reply](#)

This message is intended for karen.norwood@skokie.org. [Unsubscribe here.](#) Nextdoor,  
875 Stevenson Street, Suite 700, San Francisco, CA 94103



From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 4/30/2019 2:44:20 PM  
Subject: Welcome to Ring Protect

---

ring

# Welcome to Ring Protect.

Peace of mind all the time.



You can't always answer every notification, but with Ring Protect, you don't have to. Miss a notification and Ring Protect has you covered with video recording, reviewing and sharing. Because when you're not there, Ring Protect is.



# Pick your plan.

## Basic



Video Recording



Video Review



Video Sharing

24/7 Professional  
Monitoring\*

Cellular Backup\*

Unlimited  
Cameras

Extended  
Warranty

10% Discount  
at Ring.com

## Plus





## Plus Plan

\$10/month per home.

**Purchase Protect Plus**

## Basic Plan

\$3/month per camera.

**Purchase Protect Basic**

Ring Alarm and the professional monitoring service are currently available only within the U.S. (excluding American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands) and Canada (excluding Quebec).

For complete terms and conditions on extended warranty and 10% ring.com discount, please visit [ring.com/protect-plans](https://ring.com/protect-plans). Additional charges may apply for professional monitoring in areas that require permits or guard response service for alarm verification.

\*Applies to Ring Alarm home security systems only.



Email intended for john.veenhuis@skokie.org

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ring



From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuus@skokie.org](mailto:john.veenhuus@skokie.org)[john.veenhuus@skokie.org](mailto:john.veenhuus@skokie.org)  
Date: 4/30/2019 3:25:31 PM  
Subject: Welcome to Ring Protect

---

ring

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Email intended for [john.veenhuizen@skokie.org](mailto:john.veenhuizen@skokie.org).

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From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuizen@skokie.org](mailto:john.veenhuizen@skokie.org)  
Date: 4/30/2019 3:30:01 PM  
Subject: Tips and Tricks for Your Ring Spotlight Cam

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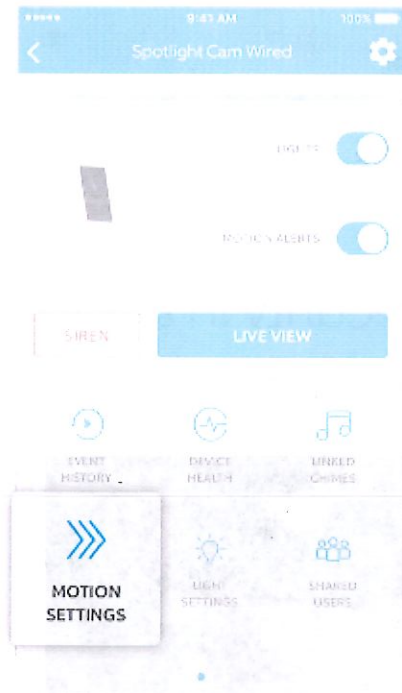
[Customer Stories](#) | [Products](#)

## Outdoor Security in a Whole New Light



### Tips and Tricks for Your New Spotlight Cam Wired

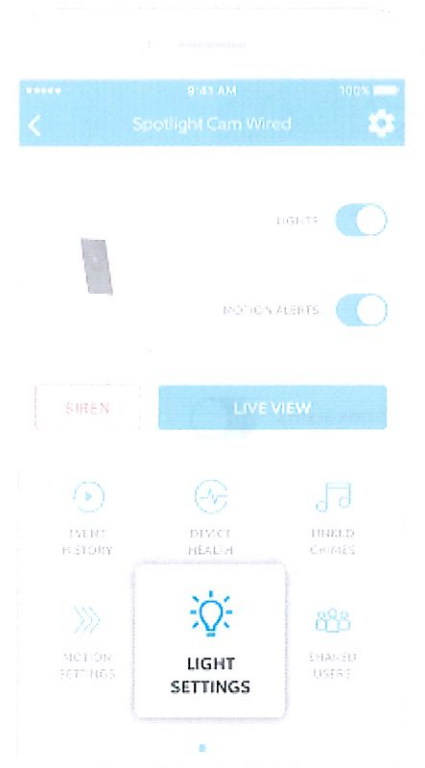
Select your Spotlight Cam Wired  
in the Ring app to unlock  
these awesome features.



### Motion Settings

Customize your motion zones, adjust the sensitivity of your sensors, and set up timers to disable alerts.

[Learn More...](#)

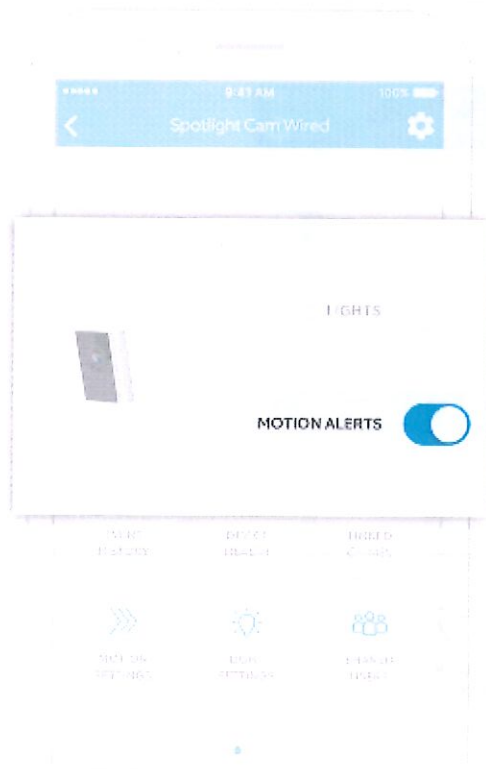


### Light Settings

Activate motion zones to automatically turn on your lights, and adjust your timers and brightness settings.

[Learn More...](#)





### Alert Settings

To get alerts when people step on your property, make sure the button for Motion Alerts is colored blue.

[Learn More...](#)

### Have Questions?

Chat with our Community Support Team at

[Ring.com](https://Ring.com)



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From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 4/30/2019 4:24:26 PM  
Subject: Welcome to Ring Protect

---

ring

# Welcome to Ring Protect.

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\*Applies to Ring Alarm home security systems only.



Email intended for john.veenhuys@skokie.org

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ring



From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org)[john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org)  
Date: 4/30/2019 6:44:36 PM  
Subject: Welcome to Ring Protect

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ring

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ring

From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/3/2019 2:39:15 PM  
Subject: Please Answer Three Quick Questions

---



Hi John,

Congratulations on your new Ring device!

Thanks for choosing Ring to help protect your property. We're always trying to improve things around here and we'd like to know how you heard about us.

Got a second to answer three quick questions? Please tap the button below.

[Give Feedback](#)

Thanks again,  
The Ring Team



Email Intended for [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org).

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From: [Anthony Scarpelli <Anthony.Scarpelli@Skokie.Org>](mailto:Anthony.Scarpelli@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/7/2019 2:17:32 PM

Subject: Accepted: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019 7am  
- 8am (PDT) (anthony.scarpelli@skokie.org)

Attachments: attach 0

---

From: [John Barkhoo <John.barkhoo@Skokie.Org>](mailto:John.barkhoo@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/7/2019 2:53:12 PM

Subject: Accepted: FW: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019  
7am - 8am (PDT) (anthony.scarpelli@skokie.org)

Attachments: attach 0

---

From: [Anthony Scarpelli <Anthony.Scarpelli@Skokie.Org>](mailto:Anthony.Scarpelli@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/7/2019 2:58:47 PM

Subject: Accepted: Updated invitation with note: Neighbors By Ring - Law Enforcement Portal  
@ Wed May 29, 2019 7am - 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---



From: [John Moersfelder <John.Moersfelder@Skokie.Org>](mailto:John.Moersfelder@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/7/2019 3:08:36 PM

Subject: Declined: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019 7am  
- 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---

From: [Paul Weinman <Paul.Weinman@Skokie.Org>](mailto:Paul.Weinman@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/7/2019 4:07:21 PM

Subject: Accepted: FW: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019  
7am - 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---

From: [Brian Baker <Brian.Baker@Skokie.Org>](mailto:Brian.Baker@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/8/2019 6:19:54 AM

Subject: Accepted: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019 7am  
- 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---



From: [Robert Libit <Robert.Libit@Skokie.Org>](mailto:Robert.Libit@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/8/2019 6:41:40 AM

Subject: Accepted: FW: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019  
7am - 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---

From: [Richard Wolfer <Richard.Wolfer@Skokie.Org>](mailto:Richard.Wolfer@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/8/2019 7:08:22 AM

Subject: Declined: FW: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019  
7am - 8am (PDT) (anthony.scarpelli@skokie.org)

Attachments: attach 0

---

From: [David Pawlak <David.Pawlak@Skokie.Org>](mailto:David.Pawlak@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/8/2019 7:44:34 AM

Subject: Declined: FW: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019  
7am - 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

---



From: [Denise Franklin <Denise.Franklin@Skokie.Org>](mailto:Denise.Franklin@Skokie.Org)

To: [rohit.murti@ring.com](mailto:rohit.murti@ring.com)[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

Date: 5/8/2019 9:58:12 AM

Subject: Accepted: Invitation: Anthony F Scarpelli and Rohit Murti @ Wed May 29, 2019 7am  
- 8am (PDT) ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))

Attachments: attach 0

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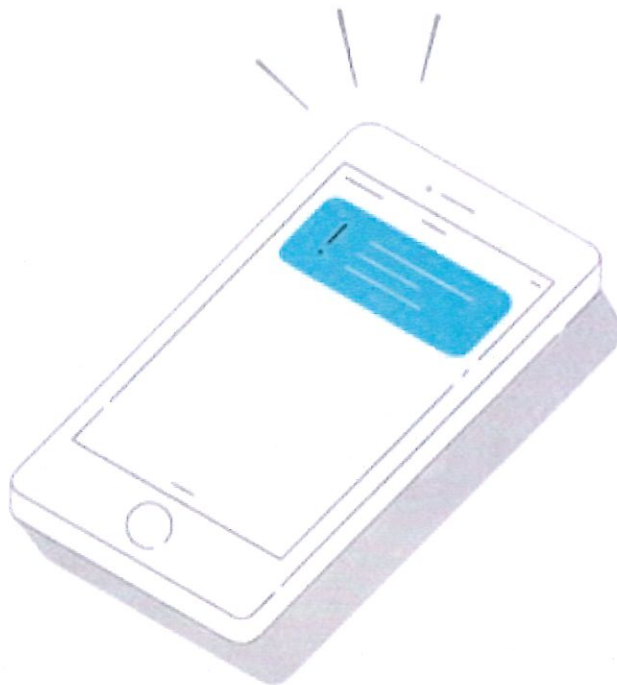
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org)[john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org)  
Date: 5/20/2019 2:44:28 PM  
Subject: Don't Forget to Activate Your Plan

---

ring

## Don't Forget to Activate Your Plan

Your trial ends on May 30, 2019.



You only have 10 days left on your free trial of Ring Protect. Without a plan, you'll lose access to all your past videos and Professional Monitoring for Ring Alarm.

Find a plan that works for you today.



# Pick your plan.

## Basic



Video Recording



Video Review



Video Sharing

24/7 Professional  
Monitoring\*

Cellular Backup\*

Unlimited  
Cameras

Extended  
Warranty

10% Discount  
at Ring.com

## Plus



## Plus Plan

\$10/month per home.

**Purchase Protect Plus**

## Basic Plan

\$3/month per camera.

**Purchase Protect Basic**

Ring Alarm and the professional monitoring service are currently available only within the U.S. (excluding American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands) and Canada (excluding Quebec).

For complete terms and conditions on extended warranty and 10% ring.com discount, please visit [ring.com/protect-plans](https://ring.com/protect-plans). Additional charges may apply for professional monitoring in areas that require permits or guard response service for alarm verification.

\*Applies to Ring Alarm home security systems only.



Email intended for [john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org).

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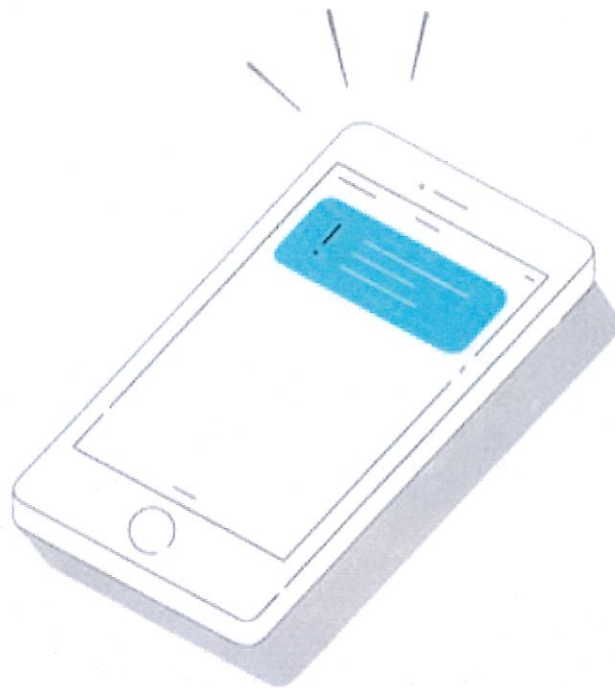
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/20/2019 3:25:33 PM  
Subject: Don't Forget to Activate Your Plan

---

ring

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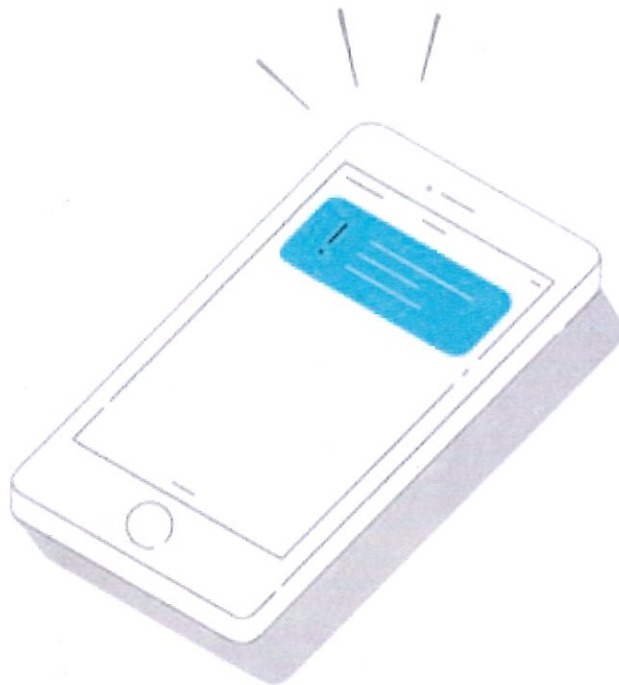
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/20/2019 4:24:33 PM  
Subject: Don't Forget to Activate Your Plan

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## Plus Plan

\$10/month per home.

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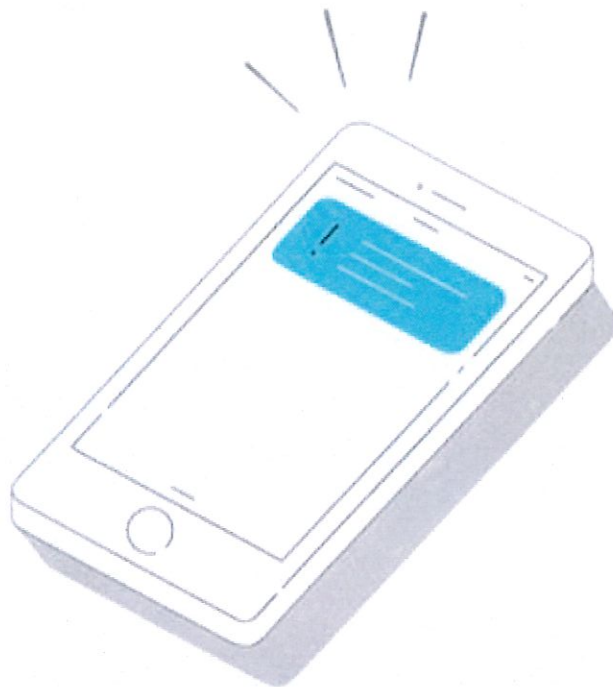
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/20/2019 6:44:38 PM  
Subject: Don't Forget to Activate Your Plan

---

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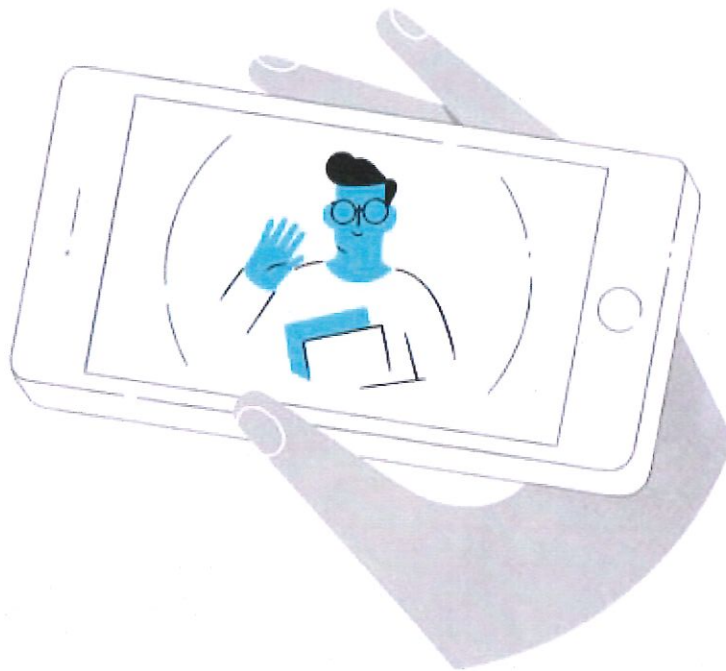
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/23/2019 2:44:29 PM  
Subject: Don't Lose Access to Ring Protect

---

ring

## Don't Lose Access to Ring Protect

Your trial ends on May 30, 2019.



Have you activated your Ring Protect Plan yet? Your free trial ends in seven days, and without it, you'll lose access to all your past videos and every feature listed below.

Activate your Ring Protect Plan before you miss out.



# Pick your plan.

## Basic



Video Recording



Video Review



Video Sharing

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Cellular Backup\*

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Cameras

Extended  
Warranty

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## Plus



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From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/23/2019 3:25:34 PM  
Subject: Don't Lose Access to Ring Protect

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Ring Protect Plan  
\$3.99/mo. (\$39.99/yr.)



Ring Protect Plan  
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Video Recording



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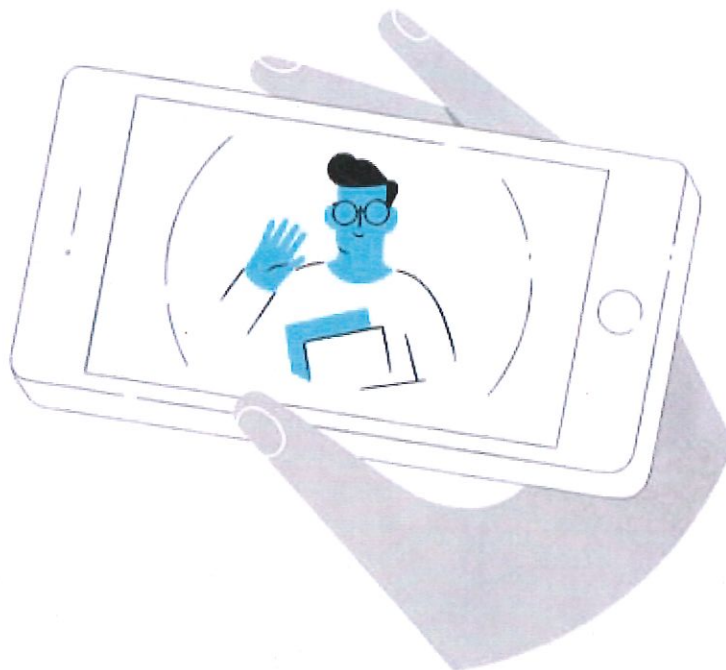
From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/23/2019 4:24:33 PM  
Subject: Don't Lose Access to Ring Protect

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ring

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Unlimited  
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To: [john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)[john.veenhuys@skokie.org](mailto:john.veenhuys@skokie.org)  
Date: 5/23/2019 6:44:39 PM  
Subject: Don't Lose Access to Ring Protect

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Video Review



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Cellular Backup\*



Unlimited  
Cameras



Extended  
Warranty



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From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org)  
Date: 5/24/2019 1:02:37 PM  
Subject: Need Help Setting Up Your Ring Video Doorbell Pro?

---

ring

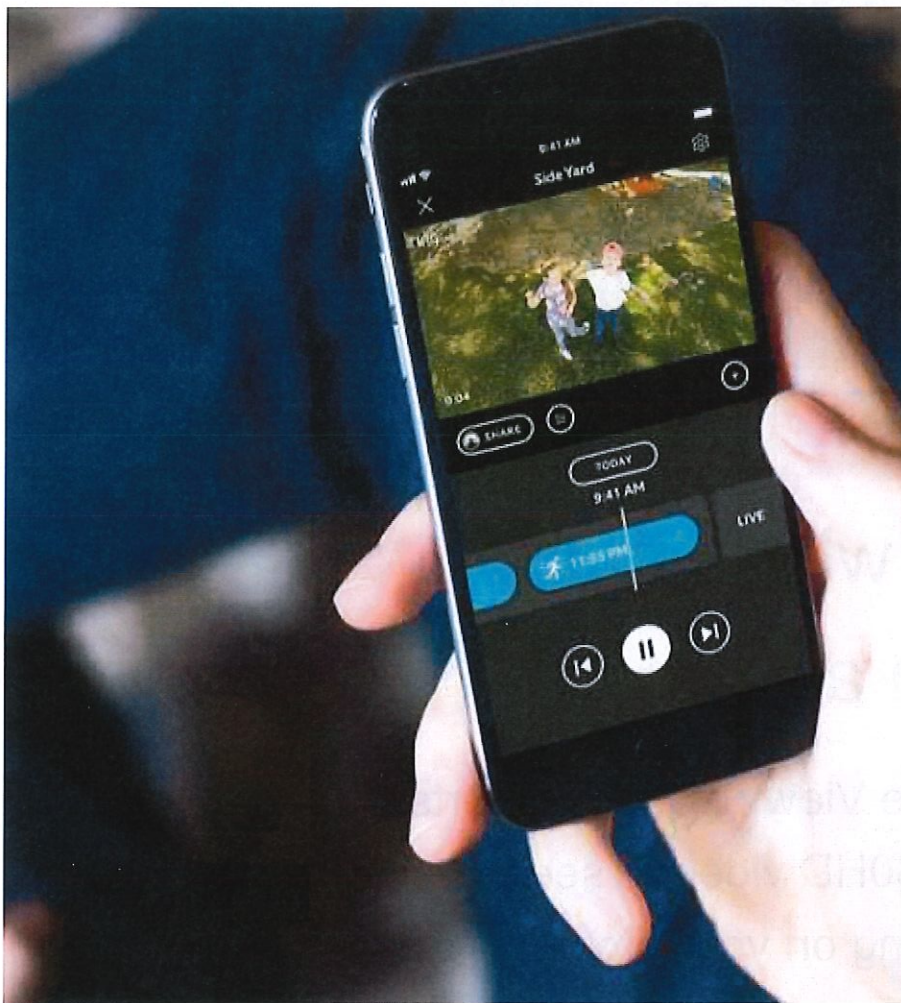
Don't forget to set up  
your Ring Doorbell.





Ring Video Doorbell Pro ready to make your life easier and a whole lot safer. Need help setting it up? Follow our simple step-by-step guide.

Get Started



You're in total control.



Review, save and share videos recorded on Ring Video Doorbell Pro with any Ring Protect Plan – all from one simple dashboard. Don't have the Ring App?

Download Now



See who's there  
from anywhere.

Check the Live View or answer alerts in real time 1080HD video to see what's happening on your property.

Need more help? Connect with one  
of our trusted professional installers  
for a [worry-free setup](#).



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**From:** Rohit Murti <rohit.murti@ring.com>  
**To:** Anthony Scarpelli <anthony.scarpelli@skokie.org>  
**Date:** 5/29/2019 9:47:33 AM  
**Subject:** Ring MOU - Skokie Police Department, IL  
**Attachments:** Ring MOU - Skokie Police Department, IL.pdf

---

Chief Scarpelli,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

An overview of our program:

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal is free to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email.

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Chief Anthony F. Scarpelli ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))
- Investigative (CID/Crime/Property Crime) - TBD
- Public Information Officer / Social Media Liaison - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and Skokie Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E  
[rohit.murti@ring.com](mailto:rohit.murti@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.



From: [Ring Team <no-reply@ring.com>](mailto:Ring Team <no-reply@ring.com>)  
To: [john.veenhuis@skokie.org](mailto:john.veenhuis@skokie.org)  
Date: 6/7/2019 2:03:14 PM  
Subject: Safety First: Please Verify Your Email

---



Hi John,

Thank you for joining Neighbors. Please verify  
your email to secure your account.

Neighbors by Ring

[VERIFY NOW](#)

If this wasn't you, please [click here](#).

Email intended for john.veenhuis@skokie.org.

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Neighbors by Ring



**From:** [Ring Team <nno@ring.com>](mailto:nno@ring.com)  
**To:** [Denise Franklin<denise.franklin@skokie.org>](mailto:Denise.Franklin@skokie.org)  
**Date:** 6/18/2019 6:57:45 PM  
**Subject:** Ring + NNO Partnership Details

---

Dear NNO Partner,

You are receiving this email because you expressed interest in partnering with Ring for National Night Out 2019. As promised, here are the partnership details.

All NNO Coordinators who complete the registration form will receive an official Ring + NNO kit. The kit includes handouts and a display that features information about our mobile app [Neighbors](#), a real-time crime and safety network that connects communities to help make neighborhoods safer.

Click [here](#) to complete your registration now.

For the best experience with our website, please use Google Chrome or Firefox on your desktop or any web browser on your smartphone. We look forward to partnering with you for NNO 2019.

Stay safe,  
Ring Team

From: [Ring Team <nno@ring.com>](mailto:nno@ring.com)  
To: [Denise Franklin<denise.franklin@skokie.org>](mailto:Denise.Franklin@skokie.org)  
Date: 6/18/2019 6:58:05 PM  
Subject: Ring + NNO Partnership Details

---

Dear NNO Partner,

You are receiving this email because you expressed interest in partnering with Ring for National Night Out 2019. As promised, here are the partnership details.

All NNO Coordinators who complete the registration form will receive an official Ring + NNO kit. The kit includes handouts and a display that features information about our mobile app [Neighbors](#), a real-time crime and safety network that connects communities to help make neighborhoods safer.

Click [here](#) to complete your registration now.

For the best experience with our website, please use Google Chrome or Firefox on your desktop or any web browser on your smartphone. We look forward to partnering with you for NNO 2019.

Stay safe,  
Ring Team

**From:** [Ring Team <nno@ring.com>](mailto:nno@ring.com)  
**To:** [Crime Preventioncrime.prevention@skokie.org](mailto:Crime.Prevention@skokie.org)  
**Date:** 6/24/2019 1:05:29 PM  
**Subject:** Hosting NNO? Partner with Ring!

---

Dear NNO Partner,

You are receiving this email because you have partnered with Ring for National Night Out in the past. Ring is proud to sponsor National Night Out again for our fourth year in a row.

If you're hosting any NNO events this year, we invite you to reserve your Ring + NNO kit today. The kit will have handouts and a display that includes information about our mobile app [Neighbors](#), a real-time crime and safety network that connects communities to help make neighborhoods safer.

Click [here](#) to reserve your kit now!

For the best experience with our website, please use Google Chrome or Firefox on your desktop or any web browser on your smartphone. We look forward to partnering with you again for NNO 2019.

Stay safe,  
Ring Team

**From:** [Anthony Scarpelli <Anthony.Scarpelli@Skokie.Org>](mailto:Anthony.Scarpelli@Skokie.Org)

**To:** [Rohit Murti<rohit.murti@ring.com>](mailto:Rohit.Murti@ring.com)

**CC:** [Eric Swaback<Eric.Swaback@Skokie.Org>](mailto:Eric.Swaback@Skokie.Org)

[Denise Franklin<Denise.Franklin@Skokie.Org>](mailto:Denise.Franklin@Skokie.Org)

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[Ann Tennes<Ann.Tennes@Skokie.Org>](mailto:Ann.Tennes@Skokie.Org)

[John Lockerby<John.Lockerby@Skokie.Org>](mailto:John.Lockerby@Skokie.Org)

**Date:** 6/25/2019 11:32:18 AM

**Subject:** RE: Ring MOU - Skokie Police Department, IL

**Attachments:** image003.jpg

20190625112327157.pdf

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Hi Rohit,

I have signed and attached the MOU. The following assignments have been made:

- ☐ Partnership Coordinator - Chief Anthony F. Scarpelli ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))
- ☐ Investigative (CID/Crime/Property Crime) - Commander Jesse Barnes ([jesse.barnes@skokie.org](mailto:jesse.barnes@skokie.org))
- ☐ Public Information Officer / Social Media Liaison - Officer Eric Swaback ([eric.swaback@skokie.org](mailto:eric.swaback@skokie.org))
- ☐ Community Outreach Officer - Sgt. Denise Franklin ([denise.franklin@skokie.org](mailto:denise.franklin@skokie.org))
- ☐ Social Media Coordinator - Officer Eric Swaback ([eric.swaback@skokie.org](mailto:eric.swaback@skokie.org))

We look forward to hearing from you regarding next steps regarding this valuable community partnership. It will be great if we can make our public announcement regarding this exciting program (essentially a virtual neighborhood watch) at our National Night Out event on Tuesday, August 6, 2019, which typically draws a crowd of approximately 3,000 people. Would Ring be interested in a booth at the event or like to provide promotional items? I believe Ring was involved to some degree in our 2018 event. We look forward to hearing from you soon! Best regards,  
Chief Tony Scarpelli

**From:** Rohit Murti [<mailto:rohit.murti@ring.com>]

**Sent:** Wednesday, May 29, 2019 9:48 AM

**To:** Anthony Scarpelli <[Anthony.Scarpelli@Skokie.Org](mailto:Anthony.Scarpelli@Skokie.Org)>

**Subject:** Ring MOU - Skokie Police Department, IL

Chief Scarpelli,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

An overview of our program:

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:



2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email.

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- ☐ Partnership Coordinator - Chief Anthony F. Scarpelli ([anthony.scarpelli@skokie.org](mailto:anthony.scarpelli@skokie.org))
- ☐ Investigative (CID/Crime/Property Crime) - TBD
- ☐ Public Information Officer / Social Media Liaison - TBD
- ☐ Community Outreach Officer - TBD
- ☐ Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and Skokie Police Department.

Sincerely,

**Rohit D. Murti**

Community Partnerships  
Manager  
T 832.992.9910 E  
[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

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1523 26th St.  
Santa Monica, CA  
90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**From:** Rohit Murti <rohit.murti@ring.com>  
**To:** Anthony ScarpelliAnthony.Scarpelli@skokie.org  
**CC:** Eric SwabackEric.Swaback@skokie.org  
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Brian BakerBrian.Baker@skokie.org  
Ann TennesAnn.Tennes@skokie.org  
John LockerbyJohn.Lockerby@skokie.org  
**Date:** 6/28/2019 4:02:59 PM  
**Subject:** Re: Ring MOU - Skokie Police Department, IL  
**Attachments:** image003.jpg

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Hi Chief Scarpelli,

Thank you for your email. I have shared the MOU with our team. I'm going to get this processed and get a counter signature. Once that is complete, I'll share the completed MOU with you and will make introductions to our partner success team and we will have you on-boarded. This process should take approximately 3 weeks or less. I think this should be complete by the time NNO approaches on August 6, in order for the joint press release to take place during NNO. Our media team, who we will loop in once the MOU process is complete, will be able to share more information on this.

Regarding your query on NNO, may I please request that you share through the NNO form through the following website - <https://communityprograms.ring.com/nno>. This will then be routed to our NNO team, who will reach out to you to facilitate.

Please feel free to call or email me if you have any questions. Thank you for your time.

Sincerely,

**Rohit D. Murti**

Community Partnerships  
Manager  
T 832.992.9910 E  
[rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

On Tue, Jun 25, 2019 at 9:32 AM Anthony Scarpelli <[Anthony.Scarpelli@skokie.org](mailto:Anthony.Scarpelli@skokie.org)> wrote:  
Hi Rohit,

I have signed and attached the MOU. The following assignments have been made: